

## RACC Minutes

<b>DATE:</b> December 8, 2009		<b>LOCATION:</b> Conf. Call		<b>TIME CALLED TO ORDER:</b> 3:35 PM EST	
<b>MEMBERS PRESENT :</b> Michael Hughes, Phyllis Butterworth, John Marshall, Kimlyn Queen, Luis Marquez			<b>MEMBERS ABSENT :</b> Gary Duehring		
<b>OTHERS PRESENT :</b> Kathryn Keeler; Roland Rhynus, CRA, Jackie Rose CRA, Kevin Hendrickson CRA, Rick Perez CRA, Bonnie Standley CRA					
<b>AGENDA ITEM</b>		<b>SUMMARY</b>			
<b>1. Call to Order</b>		The Meeting was called to order at 3:35 PM EST			
<b>2. Approve Agenda</b>		The Agenda was approved			
<b>3. Approval of Minutes</b>		The Minutes and Working Notes were approved for November 10, 2009 and November 24, 2009.			
<b>4. RACC Discussions</b>		RACC discussions <ul style="list-style-type: none"> <li>• Jackie Rose, CRA and Rick Perez, CRA were introduced as the newly elected Commissioners</li> <li>• RACC decided to reconsider Institute Certification Excellence, formerly NOCA, in late 2010</li> <li>• 2010 CRA Exam Task Force timeline, process, and members was finalized</li> <li>• RACC discussed current renewal rates, retake rates, and the November 2009 CRA exam results</li> <li>• The Marketing Plan for 2010 and beyond was discussed</li> </ul>			
<b>5. RACC/AHRA Board Discussions</b>		RACC continued discussion from November 28 <ul style="list-style-type: none"> <li>• AHRA Board appointed Terry Dowd, CRA as liaison to the RACC</li> <li>• AHRA appointed Kevin Hendrickson, CRA and Bonnie Standley, CRA to serve on the 2010 CRA Exam Task Force</li> <li>• Discussion held regarding a RACC liaison to the AHRA Board</li> </ul>			
<b>6. Next Meeting</b>		Next Meeting call is scheduled for Tuesday, January 12 2010, 3:30pm EST			
<b>7. Adjournment</b>		Conference call adjourned at 4:40pm EST			